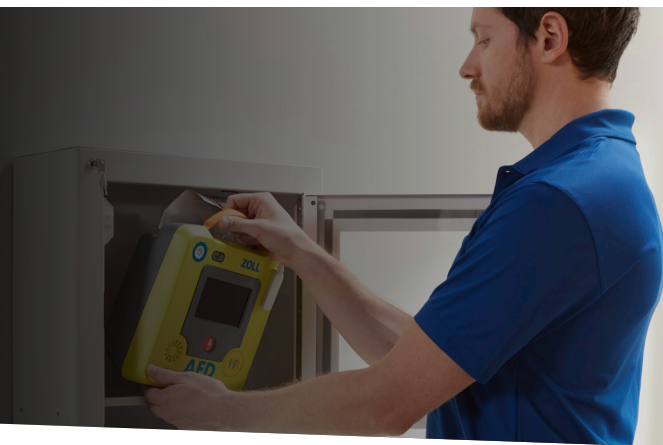


PlusCare

ZOLL Rescue Ready Services



Ensure your AEDs are Rescue Ready® with PlusCare™ maintenance programmes. Our experienced PlusCare team provides annual maintenance, device troubleshooting and even consumable replacements.

Let our team do the hard work with on-site certified technicians so your pads and batteries will always be up to date. You'll have full support in the event a device is used and peace of mind knowing that your devices will be ready for the rescue.



PlusTrac AED Programme Management

Every PlusCare offering includes PlusTrac® software to track the readiness of your devices — and your responders. This powerful software tracks and documents AED inspections, expiration dates for pads and batteries, and responder training and AED/CPR certification status.



PlusCare Service and Maintenance

On-site inspections, site assessments, and accessory replacements* provide peace of mind that your equipment will be ready when it's needed. PlusCare offers reliable annual AED service and maintenance performed by trusted experts.



Manufacturer Recall Alerts

It can take months for AED recall notices to reach those who can take action. Based on the make and model of your AED, the PlusCare team will help you address these important notifications in a more timely fashion so you can ensure that your equipment is always Rescue Ready.



Post-event Support

PlusCare post-event support takes care of the rescuer who stepped up to make a difference. Our experienced clinical support team will use the data from the event to debrief with the people involved, providing reassurance when it's needed.

*PlusCare includes annual maintenance. PlusCare Advanced includes annual maintenance and consumable replacements.

Support Tailored to Your Needs

Programme management needs differ from one organisation to the next, but all organisations deserve the same resilient, reliable support that Rescue Ready Services provides. That's why all our programme options are powered by PlusTrac.

	PlusTrac	PlusCare	PlusCare Advanced
AED status and accessory tracking/reporting	●	●	●
Responder certification tracking/reporting	●	●	●
AED programme alerts/notifications	●	●	●
Manufacturer recall alerts	●	●	●
Online resource library	●	●	●
AED programme data entry/batch upload	●	●	●
Post-event review and clinical welfare debrief	●	●	●
Dedicated local customer support	●	●	●
Annual on-site service & maintenance*		●	●
Physical AED inspection		●	●
Operational tests including shock analysis testing		●	●
Electrode and battery status		●	●
Complete cleaning of AED		●	●
Compliance guarantee documentation		●	●
Replacement accessories included			●

*PlusCare and PlusCare Advanced programmes do not include loaner AED feature. A PlusCare expert will be sent to your location to ensure your AED is back to Rescue Ready status. A loaner unit will be provided if your AED requires service at ZOLL's service depot.